AT&T Fleet Complete® Dispatch

AT&T Fleet Complete is a unique fleet, asset, mobile workforce and dispatching solution, which provides you with the ability to track and manage your vehicles, mobile workers and optimize your operations in a single cloud-based platform. Whether you provide same-day on-demand services, distribution, scheduled route based services, dedicated fleet services or all of them, AT&T Fleet Complete is the one platform that can help you effectively manage it all.

Competitive advantages

- **Robust Route Management** – save time creating complex multi-leg routes and auto-assign to drivers by building route templates and defining dispatch zoning conditions and driver certifications.

- **Sophisticated Billing & Pricing Modules** – automate complex billing, settlements and taxing processes with multiple conditions based on zoning, service categories and other elements.

- **Bring Your Own Device** – equip your drivers with our Dispatch mobile application on their phones and they are instantly ready to receive orders, update order status, capture signatures and package barcodes.

Manage every type of service

- **Smart Routing** - Make real-time adjustments to live routes as new orders are received.

- **Optimized Distribution** - Automatically optimize distribution routes and easily re-organize stops as your capacity changes.

- **Control the Schedule** - Easily control and optimize scheduled (appointed-based) routes.

Next-gen dispatch

- **Dispatch Zones** - Automatically assign work by geographical regions for packages, distribution routes, and drivers.

- **Route Templates** - Capture orders or stops that are repeated regularly and are based on a pre-determined schedule.

- **Distribution/Route Planning** - Graphical assignment of stops or order on route instance to separate drivers.

Billing & pricing

- **Client and Driver Rate Charts** - Create multiple charts to accommodate a variety of different pricing and pay structures using a variety of rules and conditions.

- **Automated Settlements** - Multi-filter capabilities enable you to generate settlements by logical groupings.

- **Fuel Cost Matrices** - Leverage the fuel cost matrix to address the impact of fluctuating fuel prices on driver pay and client fuel charges.

- **Quickbooks Integration** - Manage customer accounts and invoicing from one single platform.

Resource management

- **Resource Certifications** - Capture customizable certifications and licenses to each driver record with notifications upon expiry.

- **Suggested Resource** - Streamline your dispatch process with ability to see drivers most suitable for the pending job.

- **Settlements** - Establish configurable settlement options including defining how often it is generated, the output format, revenue amounts, and/or deductions.
Key Features

Rules & Alerts
• Harsh braking/cornering
• Idling
• Outside work hours usage
• Racing
• Rapid acceleration
• Total distance traveled
• Super Rule: Trigger of combination of 2 Rules together
• DTC alerts
• Engine status
• Crash detection alert

Reports
• Activity of vehicles
• Congregation of assets
• Idling
• Position
• Speeding
• Work schedule adherence
• Fleet performance
• Maintenance
• PTO usage
• Time card
• Trip report
• Who was there
• DTC codes
• Engine status

Tracking
• Asset Status: Ignition status
• Points of interest
• Branching
• Locate closes assets
• Breadcrumb trail
• Custom layers: LSD, Private roads

Asset Management
• Vehicle information
• Asset type
• Assign work schedules
• Additional sensor data

ECM Integration
• DTC codes
• MIL sensor
• Engine oil level
• Engine temperature
• Fuel tank capacity
• Vehicle’s fuel efficiency
• VIN validation

Dispatching & Orders
• Electronic order entry
• Intelligent field auto-populate
• Order templates
• Dispatch order to mobile device
• Suggested resource
• Barcode scan
• Proof of delivery
• Signature capture
• Online order portal
• Driver daily quota tracking

Billing & Settlements
• Customer account management
• Conditional billing
• Customer invoicing
• Rate charts and zoning
• Fuel cost matrices
• Billable rates

Location Transmission Rates
• Location record every 2 minutes
• Transmission into the system every 6 minutes
• Customizable

AT&T Fleet Complete Dispatch

Solution Details:
• Minimum of 5 licenses per account

Included:
• AT&T Fleet Complete Web Portal
• AT&T Fleet Complete Dispatch mobile app
• Unlimited Training and Support

Requirements:
• AT&T Billing Account

Important Information
AT&T Fleet Complete® is only available to customers with a Qualified AT&T business or government agreement and a Foundation Account Number (FAN) and their respective CRUs. Activation of an eligible AT&T wireless rate plan on a compatible device is required. May not be available for purchase in all areas or through all channels. Overage not available in all areas. Availability, security, speed, timeliness, accuracy and uninterrupted use of service are not guaranteed. Not all features available on all devices. Compatible device required for GPS or a GPS derived location information. Activating data blocking features will result in Cell ID or Enhanced Cell ID location information only. AT&T Fleet Complete® is subject to Complete Innovations additional terms and conditions, including without limitation its software license. Such terms and conditions are available at http://www.fleetcomplete.com/end-user-license-agreement-for-fleet-complete/. Additional hardware, software, services, internet access and/or special network connection may be required.

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